



OKT Lighting USA RMA Form

Phone: +1 832 493 4737

E-mail: RMA@oktusa.com

Website: www.oktusa.com

For OKTUSA Customer Service use only ***

Please allow 24 hours to process

Customer Info:

Company name:		Contact Name:	
Telephone No.:		OKT Sales Name:	
E-mail Address:			
Shipping address:			

RMA Info:

<input type="checkbox"/> Return for Credit	<input type="checkbox"/> Return for Replacement
Original Invoice No.:	
Model No.:	Quantity:
Model No.:	Quantity:
Model No.:	Quantity:
Model No.:	Quantity:
Model No.:	Quantity:
Problem Description:	

**Please attach problem fixture photos in this RMA email.

Please Fill Your Bank Info for Credit Refund:

Beneficiary Name	
Bank Name	
Account Number	
Routing Number	
SWIFT code	
Bank Address	

OKT Lighting USA to complete below:

RMA No.		Issue Date:	
RMA Action:	<input type="checkbox"/> Scrap in Field <input type="checkbox"/> Return		

Please attach a copy of this RMA in your shipment for immediate process.